

COVID-19 FAQs

What measures do WSA have in place regarding Covid-19?

Weerona Student Accommodation will be operating under a comprehensive COVID Safe plan which meets the requirements of State & Federal governments as well as industry guidelines. COVID-safe practices are in place 24/7 and the safety and wellbeing of our students and staff remains our top priority.

In 2022, Weerona Student Accommodation will require all students, staff, contractors and visitors to be fully vaccinated to live, work and visit onsite.

We have a wide range of plans in place to respond to and manage local outbreaks. These range from providing isolation rooms for positive cases who need to isolate but who may be unfit to travel home, as well as support offering for students who may be close contacts and need a room to self-isolate in.

We support students with daily wellbeing checks and allow them to order meals and/or groceries and other incidental items online and have them delivered to their room. Weerona Student Accommodation is staffed during business hours and supported by an experienced team. We have robust emergency support plans and can assist students when required.

Will WSA Residents need to practice physical (social) distancing?

Physical distancing remains an important requirement, and means you need to keep a minimum of 1.5 metres of physical space from other people around you.

We encourage all residents to refer to the NSW Health website for steps you can take to protect yourself and others, and to reduce the likelihood of contracting or spreading COVID19.

It is important that we all recognise that these measures are in place to protect ourselves, each other and the wider community.

Are there guidelines and limitations regarding visitors and guests?

Weerona Student Accommodation continues to follow NSW Government guidelines and amends its COVID Safe practices in line with changes to public health orders and restrictions. All visitors and guests to WSA must be fully vaccinated (unless they have a medical exemption), proof of vaccination or exemption must be provided upon entry.

Are the WSA open spaces and communal facilities able to be used by residents?

If you are feeling unwell, please stay away from others. This is the most important thing you can do. We strongly encourage anyone with symptoms to get tested.

It is also important you contact a member of the WSA office team or WSA Manager for support and advice. WSA has designated space available as isolation accommodation for current student residents, should they need it.

If you have any symptoms, even if they are only mild cold or flu symptoms, like a cough or a sniffle, get tested as soon as possible.

If you are tested for COVID19, please connect with a member of the WSA office team in the first instance. We will guide and support you with the most current advice/processes as per NSW Health guidelines. We have facilities and processes in place to support you while waiting for the results, regardless of the outcome.

Will the dining room be open?

Yes, it will be. Physical distancing guidelines, NSW Service QR codes and maximum occupancy signage will be in place if required by NSW Health in the WSA Dining Room.

What will WSA do if someone tests positive in the residence? Will they close the residence?

NSW Health will provide instruction to WSA dependent on the circumstances involved. WSA will be operating under a comprehensive COVID Safe plan as per NSW health, that outlines a range of contingency plans, enabling us to respond quickly should the need arise.

I am feeling anxious. Is there any support available for me regarding my mental health?

We know the impact of COVID-19 has caused stress and anxiety for many students. We want you to know that we will support you to the very best of our ability. If you are finding the current situation difficult to deal with, we encourage you to access the many support services available in the community.

Residents seeking immediate support are able to reach out to the 24 Hour Student Wellbeing Support Line that you call or text for free support and assistance from a mental health support worker. Call 1300 036 149 or Text 0488 884 164.

If I have to study on-line for a while, is there sufficient Wi-Fi to meet my needs?

There is sufficient WIFI to meet all residents' needs. The WSA WIFI network has recently been upgraded to ensure a high-quality WIFI experience for our residents. If you experience any difficulties with WIFI or internet access at WSA, please contact a member of our staff team and we will contact support services on your behalf.