

Schedule of Fees

(Please note: All fees are in Australian dollars)

FEE TYPE	AMOUNT	WHEN TO PAY	WHAT IT COVERS
*Pre-payment: 3 Months Stay (Non-refundable)	AUD\$400-00	ONLY PAY ONCE YOU HAVE RECEIVED YOUR CONTRACT	Bed linen, room contents insurance, Wi-Fi, parking, utilities and Cleaning of Common Areas
*Pre-payment: 3-12 Months Stay (Non-refundable)	AUD\$650-00	ONLY PAY ONCE YOU HAVE RECEIVED YOUR CONTRACT	Ben linen, room contents insurance, Wi-Fi, parking, utilities and Cleaning of Common Areas
*Pre-payment: Up to 6 Weeks PLACEMENT ONLY	AUD\$250-00	ONLY PAY ONCE YOU HAVE RECEIVED YOUR CONTRACT	Bed linen, room contents insurance, Wi-Fi, parking, utilities and Cleaning of Common Areas
Bond (Not applicable to placements)	Equal to 1 Months' Rent at weekly room rate (AUD)	On Arrival	To be applied to final months' rent payable
Studio Single Room Rent	AUD\$350-00 per week	Fortnightly on arrival then every fortnight for duration of contract	Large Single room, fully furnished including small lounge, bookshelf and small fridge
Single Room Rent	AUD\$300-00 per week	Fortnightly on arrival then every fortnight for duration of contract	Single room, fully furnished
Twin Room Rent	AUD\$250-00 per person, per week	Fortnightly on arrival then every fortnight for duration of contract	A bed in a twin share room, fully furnished
Ensuite Room	AUD\$350-00 per week	Fortnightly on arrival then every fortnight for duration of contract	Single room, fully furnished with ensuite bathroom
Lost Key/card Replacement	AUD\$50-00	Added to Account for payment	A new key/card, administrative costs and processing costs

Schedule of Fees

(Please note: All fees are in Australian dollars)

FEE TYPE	AMOUNT	WHEN TO PAY	WHAT IT COVERS
Lock Out (after office hours)	AUD\$100-00 (please see Notes)	Added to Account for payment	After Hours Call to Security for access to room
Smoking/Vaping AND/OR Cooking in Rooms	AUD\$100-00 and Written Warning	Added to Account for payment	Failure to adhere may result in termination of contract
Noise complaints	AUD\$100-00 (please see Notes)	Added to Account for payment	Failure to adhere to resident guidelines.
Room Cleaning on Exit	AUD\$65-00 per bed	Payable on Departure	Exit Clean Fee for room not left in a satisfactory state.
Room Transfer Cleaning Fee	\$AUD\$60-00	Payable when submitting a room transfer request	Cleaning fee of previous room
Damage Repairs	AUD\$65-00 per hour For each worker required plus materials used	Added to Account for payment	Tradesperson(s) or laborers(s), parts, equipment and supplies required. See below for further details.
Contract Break Fee	AUD\$ 4 Weeks Rent Amount plus rent payments must be paid to date of departure	Added to Account for Payment and is due before Departure. Bond payment to cover contract break fee.	
Admin Fee for approved refunds	5% of the total amount of refund	Will be deducted from refund amount	

Important Notes for Residents

- Asterisk * denotes a NON-REFUNDABLE fee. This is not negotiable.
- Payment of your accommodation fees:
 - Non-Refundable Pre payment to be paid when contract is received
 - One (1) months' bond payable in advance on or before arrival
 - First fortnightly payment to be made on or before arrival
 - Subsequent payments must always remain in advance.
 - Residents may choose to pay a lump sum amount with a discount (payment of 3 months or more attract a 5% discount)
 - Residents will be issued a whole of stay invoice reduced when payments are made
- **Lock Out After Hours**
- It is important that you always carry your key card with you when you are absent from your room for any reason. If you are locked out after normal office hours, it may not be possible for a member of the staff team to come to site and open your door for you. Residents should be mindful of this, and ensure that they have their key, even if you are visiting a friend down the hall, or simply going to the bathroom. See resident guidelines for lock out procedure.
- **Noise complaints**
- In line with our Resident Guidelines, there is to be no loud noises after 10pm. If security are called you will be issued with a fine.
- **Damage Repair Charges**
- These rates have been calculated on the advertised hourly cost for maintenance work in New South Wales.
- Please note that \$65-00 per hour plus material will apply to each trades/repair person required for the job. For example, if the repair requires two people to work on it, the rate will apply to both workers. Should an external repair service be required (e.g. a locksmith, a glazier for a broken window) the invoice costs for the repair will be added to the resident's accommodation account and a copy of the invoice given to the resident